

## **Digisac revolutionizes customer service with a multichannel platform**

The platform centralizes communication channels, automates service, and helps companies deliver faster and more consistent customer experiences.

*Digisac, a solution developed by Ikattec, is a platform that centralizes companies' communications in one place. Integrated with the main channels – Instagram, Facebook, Webchat, SMS, WhatsApp, Telegram, and Email – the tool organizes conversations, automates screenings, and improves the efficiency of customer relations.*

The platform is ideal for businesses seeking to reduce service losses, speed up response times, and gain visibility over the entire operation. Among its features are intelligent chatbots, complete conversation history, queue management, performance reports, and artificial intelligence.

Companies of different sizes already use Digisac to scale their customer service and deliver more consistent experiences to their clients.

To learn more and try the platform, visit: [www.digisac.com.br](http://www.digisac.com.br).