Token Management Software

Why Managing Crowds is Crucial?

Customer Frustration:

- Long wait times and confusion.

- Negative customer experiences and potential loss of business

Why Managing Crowds is Crucial?

Staff Productivity Impact:

- Frequent interruptions and chaotic environment.

- Increased stress and reduced focus.

- Lower overall productivity and efficiency.

Title: "The Impact of Workplace Distractions on the Development of Job Burnout: A Longitudinal Study among ICT Professionals"

Authors: E.W.C. van Veldhoven, E. De Jonge, A.J. Meijman, and J. Sluiter

Published in: Ergonomics, Volume 50, Issue 5, 2007

Title: "The Impact of Interruptions on Clinical Task Completion"

Authors: Richard J. Holden, Shilo Anders, Judith H. Distefano, et al.

Published in: Journal of Healthcare Management (2013)

CHI '08: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems

2008 Proceeding

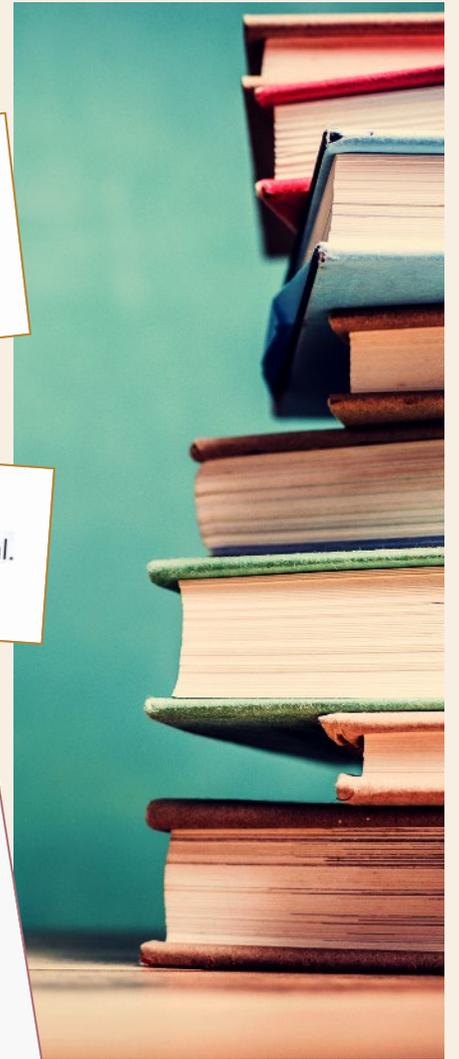General Chairs: Mary Czerwinski, Arnie Lund, Program Chair: + 1

Publisher: Association for Computing Machinery, New York, NY, United States

Conference: CHI '08: CHI Conference on Human Factors in Computing Systems • Florence Italy • April 5 - 10, 2008

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Sponsors: ACM, SIGCHI
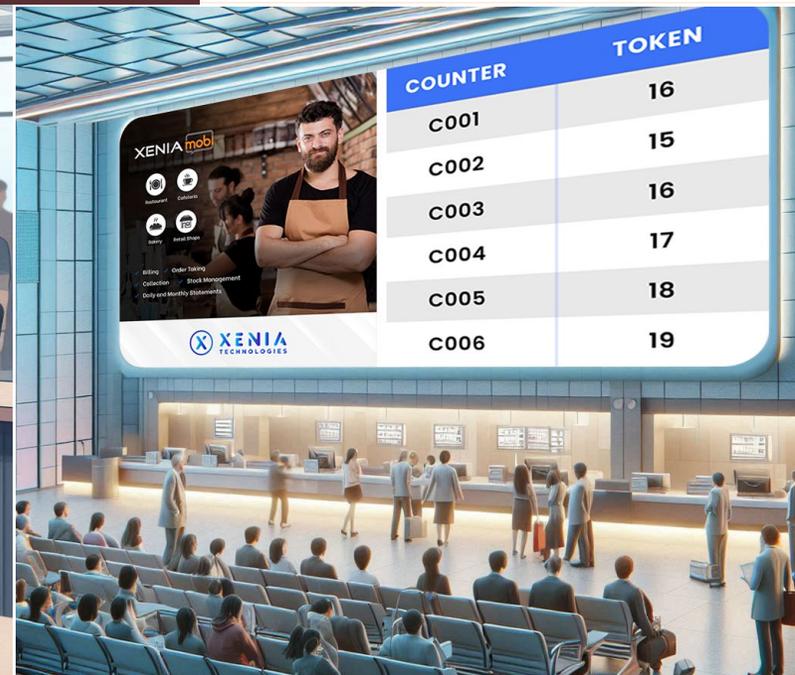
Discover the Solution for Effortless Queue Management
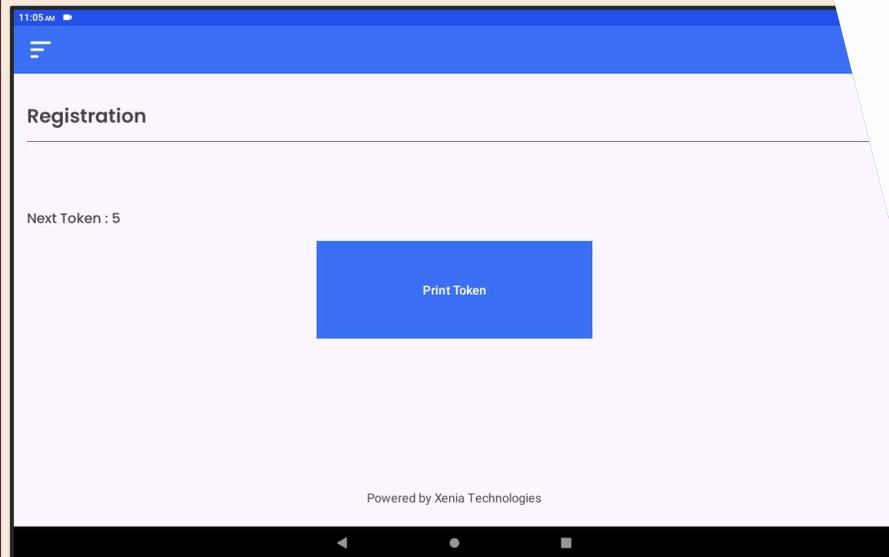
Introducing..

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Modules

1. Token Generation Module

2. Token Calling Module
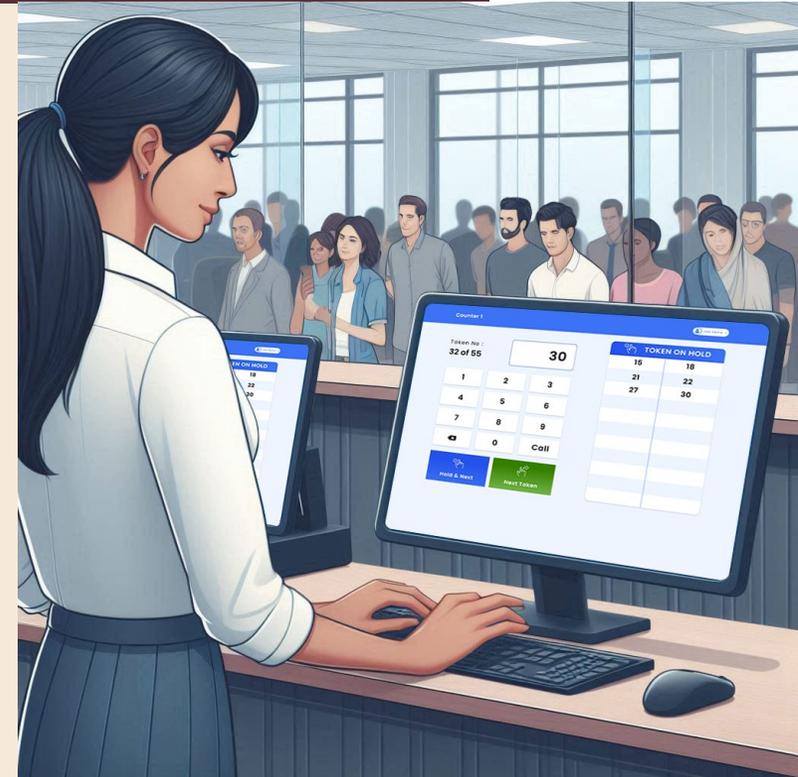
3. Token Display Module

1. Token Generation Module

Easy token generation via Android kiosk.

Collect customer data for personalized service.

2. Token Calling Module

Sequential token calling.

Hold and recall tokens.

Manage counters and users.

3. Token Display Module

Real-time token display on Android TV/big screen.

Informational and advertisement banners.

Audio announcements.

How Q Launch Boosts in Business

Improved Customer Satisfaction:

• Reduced wait times.

• Clear communication.

Increased Staff Productivity and Satisfaction:

• Fewer interruptions and better workflow.

• More time to focus on customer service.

• Streamlined processes.

Increased Revenue Opportunities:

• Advertising space on display screens.

• Better customer retention.

• Data-driven decision making.

Q Launch Empowering Sectors:

- Customer Service Desks

- Checkout Lines

- Hospitals and Clinics

- Pharmacies

- Banking

- Government Services

- Restaurants and Cafes

- Amusement Parks

and much more..

What's Next:

MULTIPLE DEPARTMENTS

- Multiple departments in hospitals like outpatient, lab, radiology, pharmacy, billing, cardiology, orthopedics, pediatrics etc.

TOKEN TRANSFER

- Tokens move from registration to consultation, then to lab or radiology, billing, and finally to the pharmacy.

What's Next:

INTEGRATION WITH BPOS KIOSK

- Seamless Token Generation from BPOS KIOSK

TOKEN REPORTS

- Gain Insightful Reports on Every Token: Track Time and Status with Precision and Clarity!

Thank You..